# Key Digital® 4K AV over IP Systems Configuration Questionnaire

Please complete, sign and submit this form for approval to: sales@keydigital.com

Project Name _____

Project Address _____ Project Start Date _____

## Company Info (Integrator)

Name _____ Contact _____

Address _____

City _____ State _____ Zip _____

Contact Phone _____ Contact Email _____

## Network Equipment

Network Switches **MUST** be from Key Digital's Verified Network Switches list.

What network switch(es) are you using for AVoIP system set up? List Brand(s) and Model(s):

Brand _____ Model _____ ☐ New ☐ Existing

Brand _____ Model _____ ☐ New ☐ Existing

What WiFi router and Access Points are you using? List Brand(s) and Model(s):

Brand _____ Model _____ Qty _____ ☐ New ☐ Existing

Brand _____ Model _____ Qty _____ ☐ New ☐ Existing

What type of Network Cabling are you using:

Type (**must** be CAT6 min): _____ RJ45 Type _____

## System Info

Does your system include a Video Wall? ☐ No ☐ Yes If yes, please provide size and configuration. *Please provide drawing of desired Mosaic layout.

Video Wall 1 Name _____ Configuration (WxH)_____ ☐ Mosaic* _____

Video Wall 2 Name _____ Configuration (WxH)_____ ☐ Mosaic* _____

What control system are you using?

☐ Compass Control® Pro          ☐ KD-App (Routing ONLY)          ☐ KD-App (Source Display & Control)

☐ Third Party:_____          ☐ TCP/IP          ☐ RS-232          ☐ IR

**\*Certified Reseller MUST hire Compass Control® Pro Certified Programmer or program the system at their own liability.**

## Compass Control® Pro Certified Programmer (view listing)

Company Name _____ Contact _____

Address _____

Phone _____ Email _____

Remote reconfiguration of your system's encoders, decoders, and verified network switch may be purchased for a $300 per day fee.

## Configurations for each ENCODER (source) unit ☐ Use this subnet: _____ and choose IP addresses for me.

Do **NOT** use the following reserved IP addresses: **192.168.1.1**, **192.168.1.50**, **192.168.1.90**, **192.168.1.100**, **192.168.1.150**, **192.168.1.200**

| Device Name | Group ID | Main IP Address | Video IP Address | Brand (If using KD-App Source Control) |
|---|---|---|---|---|
| | 1 | | | |
| | 2 | | | |
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## Configurations for each DECODER (display) unit

Do **NOT** use the following reserved IP addresses: 192.168.1.1, 192.168.1.50, 192.168.1.90, 192.168.1.100, 192.168.1.150, 192.168.1.200

| Device Name | Group ID | Main IP Address | Video IP Address | Included in video wall? | Brand (If using KD-App Display Control) |
|---|---|---|---|---|---|
|  | 1 |  |  |  |  |
|  | 2 |  |  |  |  |
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|  | 24 |  |  |  |  |

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## Please complete, sign and submit this form for approval to: sales@keydigital.com

**Remote reconfiguration of your system's encoders, decoders, and verified network switch may be purchased for a $300 per day fee.**

**By signing below I acknowledge and I agree to all terms and conditions below:**

» **You understand and agree that Key Digital is <u>NOT</u> in the business of installation equipment at job sites.** Key Digital is a manufacturer of the equipment, all installation responsibilities fall under Certified Key Digital resellers.

» KD-App source & display control uses a popular IR code set for each brand. Compatibility is not guaranteed and commands are not editable.

» Key Digital is <u>NOT</u> responsible for any and all installation troubleshooting you may require at the job site. Furthermore, you agree to stage all equipment at your place of business, test all equipment (hardware & software) prior to your installation at any jobsite.

» If completed Configuration Questionnaire is not received within three weeks of purchase order entry, the system will be configured and shipped with 192.168.1.xxx IP scheme.

**Encoder & Decoder configuration sheets on pages 2 & 3 <u>MUST</u> be completed. Failure to complete all required fields or to sign renders this form <u>incomplete</u>.**

Name _____  Title _____

Signature _____  Date _____